

Baker Stool

Using Your Furniture



Living alongside objects that make you happy is what makes us happy. There has been much brow-furrowing and chin stroking to refine the Baker Stool into an essential, classic piece that will withstand daily wear and tear for decades to come. Please read the following guidelines to ensure optimum durability and on-going enjoyment.

Powder Coated Surfaces

The powder coat finish provides a durable, high-quality surface. To clean the powder coat surface, we suggest using a non-abrasive, citrus free cleaner and a soft cloth. We recommend you remove any obvious deposits as they occur and clean all surfaces no less than once a month to remove residual dust and dirt. Cleaning products that contain Citrus or Citric Acid are not recommended on powder coated surfaces as they slowly wear down the surface over time. We have erred on the side of caution here to protect your investment and the longevity of your product.

Solid Timber Surfaces

Timber seats and legs are protected with a hard-wearing lacquer but will need a clean no less than once a month to remove residual dust and dirt. We suggest cleaning the surface with a non-abrasive household cleaner. Where possible protect the Timber from direct heat sources and sunlight - if the Stool is positioned in direct sunlight, it may be prone to colour change. Colour change will also occur under artificial light as the Timber ages.

Plastic Feet

Powder coated legs are fitted with extremely tough, injection moulded plastic feet. They have been designed for a precise fit so they won't fall out, are UV resistant and won't damage your floors. Timber legs are supplied with noise reducing felt feet. The extra strength adhesive bonds permanently and withstands repeated movement for ongoing floor protection. Depending on the intensity of use, the feet will compress over time and may need replacing after 5-6 years. Let us know if you need a replacement set to be sent by Courier.

Handling

Baker's substantial weight makes it very stable and less likely to tip over in busy places like bars or when kids clamber on and off them. The easiest way to move your stool is by picking it up from the finger pull hole in the middle of the seat. If you are moving it a long distance, we suggest you pick it up with two hands. Ensure you place the stool gently back down on the floor, especially when moving from a height such as off a bench top. Baker has been designed to withstand the odd accident but continued and / or excessive vibration caused from uncontrollably dropping the stool on hard floors can loosen or break joints.

Maintenance & Repairs

We recognise the need for products that can stand up to continual use, hence our products are built to last well beyond the initial Warranty period. Your Baker Stool should not require any maintenance. However, accidents from a careless cleaner or the kids running inside can be hard to prevent. If you are concerned about any potential breakdown or damage, let us know so we can assess and arrange collection of your stool for Courier return if required. The stool is made from components that easily come apart, so if any part is damaged, we can advise costs and repair accordingly. We keep all the component parts in stock and can carry out any repairs quickly so you're not without your Stool for long. Powder coat repair kits can also be supplied for small scratches or chips. These checks and any required repairs prolong the condition of your furniture and maximise the life cycle of your investment.

Warranty

Engineered To Last

The Baker Stool has a warranty of 7 years for indoor use against defects in materials and workmanship, subject to proper use and care, effective from the date of delivery.

IMO shall not be liable for product failure, deterioration or damages resulting from:

- Normal wear and tear
- Abuse, misuse, accident, theft or vandalism
- Changes in surface finishes due to aging or exposure to sun and light
- Exposure of the powder coated surfaces to any caustic cleaners
- Alteration or modification of the product

The warranty is valid providing the product has been used in accordance with the Care and Handling instructions above. This warranty extends only to the original purchasers who acquire new product from IMO or its authorised distributors.

What If Something Goes Wrong?

In the unlikely event that you experience a problem with your IMO product, we will strive to solve it as quickly and effectively as possible. During the Warranty period, IMO will repair or replace the product, part or component if it fails under normal use as a result of a defect in material or workmanship. If we are unable to repair a part after a reasonable number of attempts, we may replace the part or the product at our option. Please contact us in the event that any part is damaged beyond repair.

If you have any further queries regarding the care, warranty, assembly or handling of your Baker Stool please don't hesitate to contact us. We hope you enjoy your furniture as much as we did making it.