

Kase® Storage System

Using Your Furniture



Living alongside objects that make you happy is what makes us happy. There has been much brow-furrowing and chin stroking to refine this system into an essential, classic piece that will withstand daily wear and tear for decades to come.

We designed every aspect of the Kase® Storage System with performance in mind. Please read the following guidelines to ensure optimum durability and on-going enjoyment.

Seismic & Non-Seismic Fixing

Kase can be fixed to the wall or floor to prevent it from tipping over and to ensure your safety in high-risk earthquake prone locations. We offer several types of wall and floor fixings that accommodate both low and high-risk environments and various wall and floor materials. If you would like more information on our fixing options or have any further queries regarding the safety of Kase Storage, please don't hesitate to contact us.

Stability Safety Warning ⚠

Furniture items can potentially be dangerous, especially if children attempt to climb or play on them. Carpet flooring also increases instability. The *AS/NZS 4935 Standard for Determination Of Stability* is a voluntary safety standard in Australia and New Zealand which aims to reduce the chance of furniture items tipping and causing injury to or the death of users, in particular children. Kase Storage meets this standard when used in accordance with our safety recommendations.

⚠ Never allow children to climb Kase Storage or hang on to Drawers, Cupboards or Shelves. Televisions should be secured with an anchor device or mounted to the wall. Heavy items should be placed lower down unless the unit is secured.

⚠ It is critical that Drawers are only opened one at a time, and no more than 25kg can be loaded into a single Drawer. If Drawers are positioned above 750mm high the unit should be fixed.

⚠ We recommend fixing units 1500mm and higher to the wall or floor.

If you choose not to secure your units and they are located against the wall, you may wish to tilt the unit so the tops of the ladders (uprights) rest against the wall for additional stability. This can be achieved by winding out all front feet until the ladders are resting on the wall.

Caring for Powder Coated Surfaces

A protective powder coat finish has been applied to the steel on the uprights (ladders), shelves, back panels and handles of your Kase Storage unit which results in a durable, high-quality finish. To clean the powder coat surface, we suggest using a non-abrasive, citrus free cleaner and a soft cloth. We recommend you remove any obvious deposits as they occur and clean all surfaces no less than once a month to remove residual dirt and other contaminant build up.

Cleaning products that contain Citrus or Citric Acid should not be used on powder coated surfaces as they slowly wear down the surface over time. We like the *Ashley & Co Surface Zap* product– it smells great and is safe on all Kase surfaces including laminate. We have erred on the side of caution here to protect your investment and the longevity of your product. Powder coat repair kits can be supplied for small scratches or chips. Please use this to ensure the metal surfaces are always protected. If severe or widespread damage does occur, please contact us for next steps– parts can easily be removed for recoating.

Caring for Laminate Surfaces

The side infill panels, cupboard and drawer fronts are made from a low-pressure laminate on an E0 MDF substrate. To clean your laminate surfaces, we suggest using a non-abrasive household cleaner and wiping dry with a clean cloth. A cream cleaner can be applied for hard to remove stains or ingrained dirt by mixing a little water in with the cleaner and working it onto the surface gently so as not to cause any scratches. For tougher stains on the laminate surfaces such as felt pen, paint or glue we recommend methylated spirits or acetone. Always pre-test with a small, hidden area. After using the solutions recommended above, wipe dry with a clean dry cloth.

Maximum Load

Shelves should not be weighted with more than a 40kg load (per shelf) to avoid bowing. No more than 25kg can be loaded into a single Drawer. To ensure any unsecured Units do not topple, it is important that drawers are only opened one at a time, especially when fully loaded.

Bracing

The Back Panels on your Kase Unit are required to give the system strength and stability. Unit heights 1390mm and under need a minimum of one Back Panel per bay and heights over 1390mm need two. If you are going to reposition the Back Panels, please ensure the minimum number per bay is utilised.

Repositioning Back Panels

To remove the button head screws you will need a 2.5mm Allen key, ideally one with a ball head. Start by removing the screw at the bottom corners first, then loosen the top screws, you can now lift the Back Panel off. Fully remove last two top screws. Reposition Panel at any height and on any face as required.

Moving & Dismantling

Kase can be moved by gently sliding the unit along the floor, with one person at each end. Items inside the unit and all adjustable shelves should be removed to make it as light as possible for relocating. Ensure that all back panels and top and bottom shelves are securely fixed prior to moving. If the unit is more than two bays wide, then we recommend dismantling the unit and re-locating it as required. Alternatively, our Installation experts can help disassemble or reconfigure your Kase Storage– please contact us if you require an estimate.

Levelling Your Unit

The feet on your Kase Unit are adjustable to accommodate an uneven floor surface and ensure stability. IMO will level your Kase Unit at time of Installation. However, if you reposition or move your Kase Unit it is very likely you will need to relevel. Please note you will require a *Spirit or Laser Level* to do this yourself.

The instructions below presume use of a spirit level, however a laser level may also be used when paired with a suitable target (something small with a horizontal line marked on it that can be placed in different locations to check against the laser height)

- 1 - Assemble the Kase structure as set out in the Assembly drawing for your unit and per guidance given in stages 1 through 7, maintaining a generous gap between it and the wall to aid levelling.
- 2 - Position the Kase unit in the desired location
- 3 - Check that all the feet remain fully wound in.
- 4 - Find the highest point in the floor – using the spirit level locate which leg of which ladder is tallest – this will be your datum leg and ladder. Note for tall units use the bottom shelf level.
- 5 - With the level positioned front to back on the datum ladder, adjust the foot on the low side until the ladder is level front to back.
- 6 - For each adjacent Ladder adjust the back and front feet until the bottom shelf between it and the datum ladder is level from side to side and the ladder is level from front to back. Repeat for each ladder.
- 7 - Your Kase unit should now be level – If your unit is to be wall fixed or has seismic fixing requirements please proceed to the seismic fixing instructions, otherwise proceed to the Drawer and Cupboard adjustment instructions.

Adjusting Drawers & Cupboards

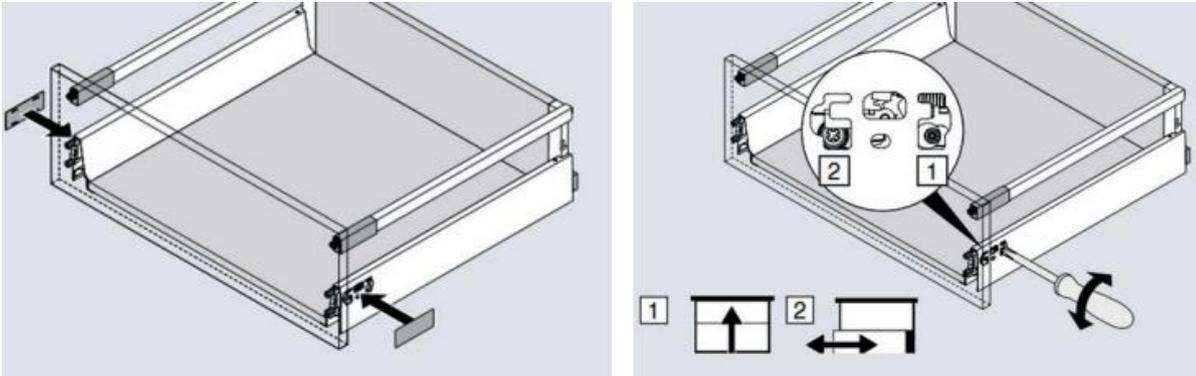
Over the course of time, parts on your Kase unit may move due to use, placement of heavy items in the unit and / or movement in the ground. This may present itself as a Drawer Front that catches the side of a ladder or the Cupboard handles clashing when closing. In this instance you may need to relevel your Kase unit, and / or adjust the Drawer and Cupboard fronts to be aligned with the ladders and shelf front and create an even clearance all around. Please note a *Posidrive PZ2 Screwdriver* is required to adjust Drawers and Cupboards.

Drawer Adjustment

After levelling and fitting the drawers to your Kase unit, the Drawer fronts will need to be adjusted to be level with the ladders.

1 - With the Drawer closed, check for an even 2mm clearance to both sides and 3mm clearance between fronts above and below, or 12mm of shelf visible above and below

2 - To adjust, remove the cover caps from the Drawer sides, then using a manual screwdriver adjust to achieve an equal gap around the drawer front. See below diagram for reference. Note when adjusting from side to side, adjust both sides by the same number of turns.

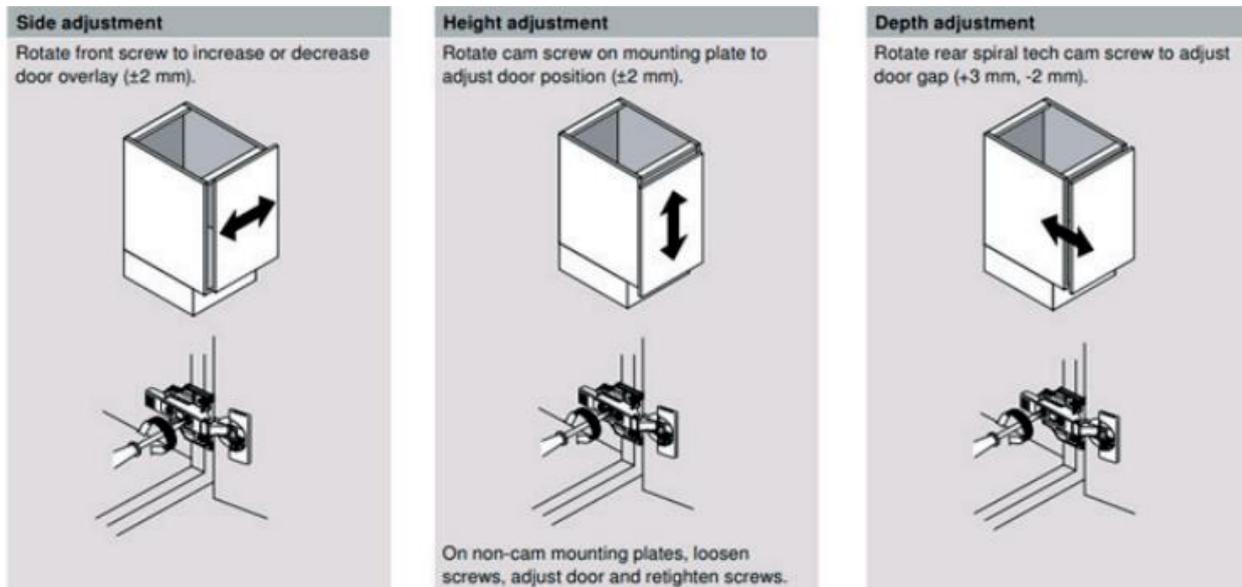


Cupboard Adjustment

After levelling your Kase unit and fitting the Cupboard fronts, these may need to be adjusted to be level with the ladders.

1 - With the Cupboard door closed, check for an even 2mm clearance to both sides and 3mm clearance between fronts above and below, or 12mm of shelf front visible above and below

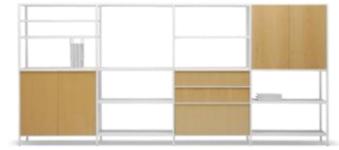
2 - To adjust, refer to the diagrams below and adjust accordingly.



Repairs

We are hard taskmasters— even after many years of service when your storage might be looking forward to a quiet retirement, it can be refinished or parts replaced to give it a new lease of life. It is made from components that easily come apart, so if in the event that a shelf or any other component part is damaged beyond repair, then please contact us to order a replacement. Powder coat repair kits are also available for smaller scratches.

Kase® Storage System Warranty



We recognise the need for products that can stand up to continual use, hence our products are built to last well beyond the initial Warranty period. In the unlikely event that you experience a problem with your IMO product, we will strive to solve it as quickly and effectively as possible.

Performance Warranty

The Kase Storage System has a 7 year Warranty against defects in materials and workmanship, subject to proper use and care, effective from the date of Installation.

IMO shall not be liable for product failure, deterioration or damages resulting from:

- Normal wear and tear
- Abuse, misuse, accident, theft or vandalism
- Alteration or modification of the product
- Changes in surface finishes due to aging or exposure to sun and light
- Exposure of the powder coated surfaces to any caustic, spirit or citrus based kitchen or bathroom cleaners
- Damage where product is submerged in water or liquid caused by structural problems or appliance malfunctions such as, but not limited to, leaks from water pipes, air conditioners, skylights, roofs or water heaters
- Damage caused by infestation, including but not limited to insects, rodents, termites and cockroaches
- Damage caused by independent contractors such as, but not limited to Electricians, Plumbers, Painters or other maintenance personnel, repair or contractor services
- Lack of adequate ventilation of the building to prevent the build-up of internal moisture
- Failure by the Customer to regularly maintain the Product in accordance with the Care and Handling instructions supplied and / or communicated to the Customer by IMO
- Conditions beyond its control including but not limited to acts of God such as earthquakes, hurricanes, floods, tornados, fires and human events, such as wars, riots or other major upheavals

The warranty is valid providing the product has been installed and used in accordance with our Assembly instructions and the Care and Handling instructions above. This warranty extends only to the original purchasers who acquire new product from IMO or its authorised distributors.

What If Something Goes Wrong?

During the Warranty period, IMO will repair or replace the aforementioned product, part or component if it fails under normal use as a result of a defect in material or workmanship. If we are unable to repair a part after a reasonable number of attempts, we may replace the part or the product at our option. Please contact us in the event that any part is damaged beyond repair during use. All component parts are kept in stock or can be made to order if required.

If you have any further queries regarding the care, warranty, assembly, safety or handling of your Kase® Storage System please don't hesitate to contact us. We hope you enjoy Kase® as much as we did making it.