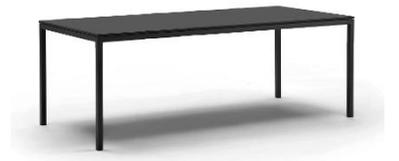


Kase® Table

Using Your Furniture



Living alongside objects that make you happy is what makes us happy. There has been much brow-furrowing and chin stroking to refine this Table into an essential, classic piece that will withstand daily wear and tear for decades to come. Please read the following guidelines to ensure optimum durability and on-going enjoyment.

Powder Coated Surfaces

A protective powder coat finish has been applied to the steel frame of your Kase Table which results in a durable, high-quality finish. To clean the powder coat surface, we suggest using a non-abrasive, citrus free cleaner and a soft cloth. We recommend you remove any obvious deposits as they occur and clean all surfaces no less than once a month to remove residual dirt and other contaminant build up. Cleaning products that contain Citrus or Citric Acid should not be used on powder coated surfaces as they slowly wear down the surface over time. We like the Ashley & Co Surface Zap product– it smells great and is safe on all Kase surfaces including laminate. We have erred on the side of caution here to protect your investment and the longevity of your product. Powder coat repair kits can be supplied for small scratches or chips. Please use this to ensure the metal surfaces are always protected. If severe or widespread damage does occur, please contact us for next steps – parts can easily be removed for recoating.

Laminate Surfaces

Laminate Tops are made from a low-pressure laminate on an E0 MDF substrate. To clean your laminate surfaces we suggest using a non-abrasive household cleaner and wiping dry with a clean cloth. A cream cleaner can be applied for hard to remove stains or ingrained dirt by mixing a little water in with the cleaner and working it onto the surface gently so as not to cause any scratches. For tougher stains on the laminate surfaces such as felt pen, paint or glue we recommend methylated spirits or acetone. Always pre-test with a small, hidden area. After using the solutions recommended above, wipe dry with a clean dry cloth.

Lacquered Timber and Veneer Tops

To care for your timber or veneer top we suggest treating spills as soon as possible by cleaning the surface with a non-abrasive household cleaner and wiping dry with a clean cloth. The surface is protected with a hard wearing two-pack lacquer, but it is important that no abrasive materials or cleaners are used. Where possible your table should be protected from direct heat sources and sunlight. If the table is positioned in direct sunlight, move items such as vases around to avoid spotting and colour change. If after 10 or 15 years you find your lacquer surface is scratched or has a few more dings than you would like, the lacquer can be removed, the Timber sanded then relacquered. We can also do the same with the Powder Coated frame to get it looking brand new again.

Oiled Timber and Veneer Tops

We use Osmo Oil on our tops which is based on natural oils and waxes and recommend a PH neutral cleaner such as *Osmo Spray Cleaner - Interior* to clean and moisturise the timber surface. It cleans the surface without removing the oil and will not dry the timber out. It is free of dyes, fragrances and solvents and is biodegradable. Lightly spray the cleaner on to the surface and work it in with a damp cloth until all the surface is covered.

Moving & Dismantling

Always use two people when lifting or moving your table to protect the frame, never drag it. The frame can be dismantled if required. To remove the top from the frame, unscrew the screws with a Phillips head screwdriver. To dismantle the frame, loosen the nuts in the side of the frame with an adjustable spanner (for 8mm) then remove the bolts. If you require assistance, please contact us to book an Installer.

Repairs

We are hard taskmasters– even after many years of service when your storage might be looking forward to a quiet retirement, it can be refinished or parts replaced to give it a new lease of life. It is made from components that easily come apart, so if in the event that a shelf or any other component part is damaged beyond repair, then please contact us to order a replacement. Powder coat repair kits are also available for smaller scratches.

Warranty

Engineered To Last

We recognise the need for products that can stand up to continual use, hence our products are built to last well beyond the initial Warranty period. In the unlikely event that you experience a problem with your IMO product, we will strive to solve it as quickly and effectively as possible.

Performance Warranty

The Kase Table has a 7 year Warranty against defects in materials and workmanship, subject to proper use and care, effective from the date of Installation.

IMO shall not be liable for product failure, deterioration or damages resulting from:

- Normal wear and tear
- Abuse, misuse, accident, theft or vandalism
- Alteration or modification of the product
- Changes in surface finishes due to aging or exposure to sun and light
- Exposure of the powder coated surfaces to any caustic, spirit or citrus based kitchen or bathroom cleaners
- Damage where product is submerged in water or liquid caused by structural problems or appliance malfunctions such as, but not limited to, leaks from water pipes, air conditioners, skylights, roofs or water heaters
- Damage caused by infestation, including but not limited to insects, rodents, termites and cockroaches
- Damage caused by independent contractors such as, but not limited to Electricians, Plumbers, Painters or other maintenance personnel, repair or contractor services
- Lack of adequate ventilation of the building to prevent the build-up of internal moisture
- Failure by the Customer to regularly maintain the Product in accordance with the Care and Handling instructions supplied and / or communicated to the Customer by IMO
- Conditions beyond its control including but not limited to acts of God such as earthquakes, hurricanes, floods, tornados, fires and human events, such as wars, riots or other major upheavals

The warranty is valid providing the product has been installed and used in accordance with our Assembly instructions and the Care and Handling instructions above. This warranty extends only to the original purchasers who acquire new product from IMO or its authorised distributors.

What If Something Goes Wrong?

During the Warranty period, IMO will repair or replace the aforementioned product, part or component if it fails under normal use as a result of a defect in material or workmanship. If we are unable to repair a part after a reasonable number of attempts, we may replace the part or the product at our option. Please contact us in the event that any part is damaged beyond repair during use. All component parts are kept in stock or can be made to order if required.

If you have any further queries regarding the care, warranty, assembly or handling of your Kase® Table please don't hesitate to contact us. We hope you enjoy your Table as much as we did making it.